

IMPORTANT PLAN INFORMATION

Keep this information with your Member Handbook

Effective January 1, 2025, Wellpoint will provide outpatient behavioral health benefits to all NJ FamilyCare members. This change will combine physical and behavioral health services under a single plan so that all your healthcare needs can be addressed together. The following services for both adults and children will be managed and billed by Wellpoint starting January 1, 2025:

Mental health services

- Mental health therapy/counseling
- Mental health partial hospitalization
- Mental health partial care
- Mental health outpatient hospital or clinic services

Substance use disorder (SUD) services

- Substance use disorder therapy/counseling
- Substance use disorder intensive outpatient treatment
- Substance use disorder detoxification/ambulatory withdrawal management
- Substance use disorder partial care

To find a behavioral health provider in Wellpoint's network, search our network directory at [wellpoint.com/find-care](https://www.wellpoint.com/find-care).

Wellpoint covers a number of Behavioral Health benefits. Behavioral Health includes both Mental Health services and Substance Use Disorder Treatment services. Some services are covered by Wellpoint, while some are paid for directly by Medicaid Fee-for-Service (FFS). You will find details in the chart below. covers a number of Behavioral Health benefits for you. Behavioral Health includes both Mental Health services and Substance Use Disorder Treatment services. Some services are covered for you by Wellpoint, while some are paid for directly by Medicaid Fee-for-Service (FFS). You will find details in the chart below.

When requesting prior authorization for substance use services covered under FFS Medicaid, providers should contact the Interim Managing Entity (IME) at 844-276-2777. When requesting prior authorization or otherwise making arrangement to receive a

BH service that is covered by WellPoint, members and providers should call Wellpoint at 833-731-2149.

Service/Benefit	Members in DDD, MLTSS, or FIDE SNP	NJ FamilyCare Plan A/ABP	NJ FamilyCare Plan B	NJ FamilyCare Plan C	NJ FamilyCare Plan D
<i>Mental Health</i>					
Adult Mental Health Rehabilitation (Supervised Group Homes and Apartments)	Covered by Wellpoint.	Covered by FFS.	<i>Not covered for NJ FamilyCare B, C, and D members.</i>		
Inpatient Psychiatric	<p>Inpatient Psychiatric services are covered by Wellpoint.</p> <p>Coverage includes services in an acute care hospital.</p>				
Independent Practitioner Network or IPN (Licensed Clinical Social Worker, Licensed Marriage and Family Therapist, Licensed Professional Counselor, Psychiatrist, Psychologist, or Advanced Practice Nurse)	Covered by Wellpoint.				

Service/Benefit	Members in DDD, MLTSS, or FIDE SNP	NJ FamilyCare Plan A/ABP	NJ FamilyCare Plan B	NJ FamilyCare Plan C	NJ FamilyCare Plan D
Outpatient Mental Health	<p>Covered by Wellpoint.</p> <p>Coverage includes services received in an Independent Clinic and Outpatient Hospital setting.</p> <p>Services in these settings are covered for members of all ages.</p>				
Mental Health Partial Care	<p>Covered by Wellpoint.</p> <p><i>Limited to 25 hours per week (5 hours per day, 5 days per week).</i></p> <p><i>Prior authorization required.</i></p>				
Mental Health Acute Partial Hospitalization	<p>Covered by WELLPOINT.</p> <p><i>Admission is only through a psychiatric emergency screening center or post psychiatric inpatient discharge.</i></p> <p><i>Prior authorization required.</i></p>				
Psychiatric Partial Hospitalization	<p>Covered by WELLPOINT.</p> <p><i>Prior authorization required.</i></p>				
Psychiatric Emergency Services (PES)/Affiliated Emergency Services (AES)	<p>Covered by FFS for all members.</p>				
<i>Substance Use Disorder Treatment</i>	<p>The American Society of Addiction Medicine (ASAM Version 3.0) provides guidelines that are used to help determine what kind of substance use disorder (SUD) treatment is appropriate for a person who needs SUD services.</p>				

Service/Benefit	Members in DDD, MLTSS, or FIDE SNP	NJ FamilyCare Plan A/ABP	NJ FamilyCare Plan B	NJ FamilyCare Plan C	NJ FamilyCare Plan D
Ambulatory Withdrawal Management/Detoxification with On-Site Monitoring	Covered by WELLPOINT.				
Inpatient Withdrawal Management/ Detoxification (Hospital-Based)	Covered by WELLPOINT for all members.				
Substance Use Disorder Long Term Residential (LTR)	Covered by WELLPOINT.	Covered by FFS.			
Office-Based Addiction Treatment (OBAT)	Covered by WELLPOINT. Covers coordination of patient services on an as-needed basis to create and maintain a comprehensive and individualized SUD plan of care and to make referrals to community support programs as needed.				
Non Hospital-Based Withdrawal Management/ Detoxification (SUD Residential Setting)	Covered by WELLPOINT.	Covered by FFS.			
Opioid Treatment Services	Covered by WELLPOINT.	Covered by FFS. Includes coverage for Methadone Medication Assisted Treatment (MAT) and Non-Methadone Medication Assisted Treatment . Coverage for Non-Methadone Medication Assisted Treatment includes (but is not limited to) FDA-approved opioid agonist and antagonist treatment medications and the dispensing and administration of such medications; substance use disorder counseling; individual and group therapy; and toxicology testing.			
Substance Use Disorder Intensive Outpatient (IOP)	Covered by WELLPOINT. <i>Prior authorization required.</i>				

Service/Benefit	Members in DDD, MLTSS, or FIDE SNP	NJ FamilyCare Plan A/ABP	NJ FamilyCare Plan B	NJ FamilyCare Plan C	NJ FamilyCare Plan D
Substance Use Disorder Outpatient (OP)	Covered by WELLPOINT.				
Substance Use Disorder Partial Care (PC)	Covered by WELLPOINT. <i>Prior authorization required.</i>				
Substance Use Disorder Short Term Residential (STR)	Covered by WELLPOINT.	Covered by FFS.			

If you need a behavioral health care manager, contact Member Services at **833-731-2147 (TTY 711)**, Monday through Friday from 8 a.m. to 6 p.m. Eastern time, to be connected with a care manager.

There is a New Jersey dedicated 24/7 Behavior Health Crisis Line for all New Jersey members at **877-842-7187**. In the case of an emergency, call 911.