

We're glad you're part of our health plan

Every year, your value-added services, or extra benefits, can change.

We want to let you know about important changes to your extra benefits, starting September 1, 2024.

The following benefit changes affect the section in the member handbook about extra benefits and how to get these services:

- Rides benefit expanded to include trips to food banks and pantries, meetings of grief support groups, Anonymous groups, or National Association of Mental Illness (NAMI) groups.
- The stop vaping/smoking program for teens is no longer available.

You can find more benefit details, including exclusions and limitations, in the newest member handbook. Get a copy for free at wellpoint.com/tx/medicaid.

Questions?

Call Member Services toll-free at **844-756-4600 (TTY 711)**, Monday through Friday from 8 a.m. to 6 p.m. Central time.

Things to know

Healthy Rewards

Earn gift cards for completing eligible healthy activities. To join the Healthy Rewards program or find information about the program and rewards:

- Log in to your account at wellpoint.com/tx/medicaid to access the Benefit Reward Hub from the *Benefits* page.
- Call the Healthy Rewards Customer Service Line at **888-990-8681 (TTY 711)** Monday through Friday from 8 a.m. to 7 p.m. Central time.

STAR Kids Duals (members with Medicare): Healthy Rewards benefits are not available for your plan.

wellpoint.com/tx/medicaid



Wellpoint members in the Medicaid Rural Service Area and the STAR Kids program are served by Wellpoint Insurance Company; all other Wellpoint members in Texas are served by Wellpoint Texas, Inc.

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