

wellpoint.com/tx/medicaid

Member Complaint Form

Please complete and sign this form. Return it to Wellpoint in the enclosed postagepaid envelope. **You must send us this form so that we can review your complaint.** We will look into your concerns and let you know what we find.

Please call Wellpoint if you need help completing this form. Call Member Services toll-free at **833-731-2160**. STAR Kids members, call **844-756-4600**. If you are deaf or hard of hearing, call **711**.

| Member Name: | | | | |
|-------------------------------------|----------------|----------------|------------------|--------------|
| Wellpoint Member ID #: | | | | |
| Medicaid or CHIP ID #: | | | | |
| Date of Birth: | | | | |
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| Tell us about your comp needed): | olaint (please | give dates and | d names; use ext | ra paper, if |
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| Your Signature: | | Date: | | |