

We're glad you're part of our health plan

Every year, your value-added services, or extra benefits, can change.

We want to let you know about important changes to your extra benefits, starting September 1, 2024.

The following new benefits and changes affect the section in the member handbook about extra benefits and how to get these services:

- \$100 gift card to purchase over-the-counter products
- WW®, \$150 Healthy Grocery gift card, on-demand fitness resources, plus choose either personal exercise kit or gym membership
- Choice of a bus pass, \$100 gas card, Uber card, or oil changes gift card
- Get Connected to Better Health program — free Samsung phone with digital apps and resources
- Home safety — choose up to two items such as carbon monoxide detectors, medication lock boxes, smoke alarms, fire extinguishers, air quality monitor, mold test, or lead test
- Lifestyle aids — pick two each year from items such as digital scale, blood pressure cuff, pulse oximeter, heart rate monitor, or memory foam pillow

See next page for additional benefit information.

Things to know

Healthy Rewards

Earn gift cards for completing eligible healthy activities. To join the Healthy Rewards program or find information about the program and rewards:

- Log in to your account at **wellpoint.com/tx/medicaid** to access the Benefit Reward Hub from the *Benefits* page.
- Call the Healthy Rewards Customer Service Line at **888-990-8681 (TTY 711)** Monday through Friday from 8 a.m. to 7 p.m. Central time.

Questions?

Call Member Services toll-free at **833-731-2160 (TTY 711)**, Monday through Friday from 7 a.m. to 6 p.m. Central time.

You can find more benefit details, including exclusions and limitations, in the newest member handbook. Get a copy for free at **wellpoint.com/tx/medicaid**.



wellpoint.com/tx/medicaid



More new benefits:

- Emergency preparedness kit and up to \$75 in disaster relief funds
- \$75 gift card for sensory products
- Choose up to \$200 of asthma relief products
- Fresh food options — choose from fresh produce boxes, Sam's Club or Costco membership, or \$150 Healthy Grocery gift card
- E-reader and digital library card
- Gift card to help cover the cost of identification documents
- Substance use disorder recovery support program
- Meditation app subscription

These benefits are changing:

- For routine dental, the \$250 benefit maximum has been removed and the benefit is now two cleanings, one checkup and one set of X-rays each year.
- The vision benefit has a new \$150 extra allowance for eyeglasses or contact lenses.

- The respite care benefit is increased from 8 hours to 24 hours.
- Transportation benefit is expanded to include rides to:
 - Food banks and pantries.
 - Women, Infants, and Children (WIC) offices.
 - Member Advisory Group meetings.
 - Meetings of grief support groups, Anonymous groups, or National Association of Mental Illness (NAMI) groups.

The following benefits will no longer be available:

- Transportation for pregnancy and newborn classes and additional family members
- First-aid kit and personal disaster plan
- Personal exercise kit
- Weight management virtual program
- Pregnancy and early parenting program
- Cellphone through the Lifeline Program

[wellpoint.com/tx/medicaid](https://www.wellpoint.com/tx/medicaid)

