

# Important Plan Information

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## Member Handbook Update

Please read this with care and keep it with your member handbook.

### Important changes to your extra benefits start September 1, 2024.

Below is the updated chart for the **What extra benefits does a member of Wellpoint get? How can I get these benefits for my unborn child?** section of your handbook:

Value-added benefit	How to get it
Free cellphone/smartphone through the Lifeline program with monthly minutes, data, and texts if you qualify.	Call <b>833-731-2160 (TTY 711)</b> or go to <b>wellpoint.com/tx/medicaid</b> for more information.  To see if you qualify for the federal Lifeline Assistance program, go to <a href="http://safelinkwireless.com">safelinkwireless.com</a> and fill out the application.

**Do you have questions?** Call Member Services toll free at **833-731-2160 (TTY 711)**, Monday through Friday from 7 a.m. to 6 p.m. Central time.

Wellpoint members in the Medicaid Rural Service Area and the STAR Kids program are served by Wellpoint Insurance Company; all other Wellpoint members in Texas are served by Wellpoint Texas, Inc.