Wellpoint℠

Ready, set, renew!

It's time for some of your patients to renew their Medicaid benefits.

As states begin to recommence Medicaid renewals, we want to ensure you have the information needed to help your Medicaid patients renew their healthcare coverage. Some patients have never had to renew their coverage at all, while other patients may have forgotten the process entirely.

We're here to help.

What steps do my patients need to take?

1. **Ready**
   Patient gets their documents ready.

2. **Set**
   Patient ensures their form is all set.

3. **Renew**
   Patient sends renewal form:
   - Via web:
     marylandhealthconnection.gov/

   - Via phone: **855-642-8572**
     (**TTY 855-642-8573**)

Availity Chat with Payer is available during normal business hours. Get answers to your questions about eligibility, benefits, authorizations, claims status, and more. To access Availity Essentials,* go to **availity.com** and select the appropriate payer space tile from the drop-down. Then, select **Chat with Payer** and complete the pre-chat form to start your chat.

If you have questions about this communication or need assistance with any other item, contact your local Provider Relationship Management representative or call Provider Services at **833-707-0868**.

https://provider.wellpoint.com/MD/