

A message from Texas Health and Human Services Commission

Electronic visit verification alternative device reduction schedule

By September 1, 2028, program providers and financial management services agencies (FMSAs), including those approved as a proprietary system operator (PSO) and consumer-directed services (CDS) employers, must limit the use of alternative devices for electronic visit verification (EVV) transactions to a maximum of 5% of their total visit transactions. The reductions will be made on the following schedule.

State fiscal year	Begin date	End date	Allowable percent of EVV transactions
2026	September 1, 2025	August 31, 2026	75%
2027	September 1, 2026	August 31, 2027	50%
2028	September 1, 2027	August 31, 2028	25%
2029	September 1, 2028	Forward	5%

Texas Health and Human Services Commission will publish full policies regarding the alternative device reduction at a future date.

For questions about the information in this notice, send an email to TXEVVSupport@wellpoint.com.