

EVV authorizations for new Wellpoint members in Nueces

Texas | Medicaid • Medicare-Medicaid Plan

Care providers servicing new Wellpoint members in the Nueces service area should continue to use their current authorization in their electronic visit verification (EVV) system until they receive the new authorization from Wellpoint. Once the new authorization is received from Wellpoint, care providers will need to add the new authorization manually into their EVV system.

Effective for visit dates on and after September 1, 2024: Providers will need to update the payer and payer plan code in the EVV system for members who are enrolled with Wellpoint. This is to ensure that the EVV visit transactions are generated under Wellpoint as the payer.

If you have any questions about EVV, please send an email to TXEVVSupport@wellpoint.com.