



EVV PSO Operational Readiness Review Sessions Updates

Texas | Medicaid

A message from Texas Health and Human Services Commission

The Texas Medicaid and Healthcare Partnership (TMHP) has published the 2025 Proprietary System Operator (PSO) Operational Readiness Review (ORR) onboarding schedule and the new [PSO Onboarding Standard Process Overview and Timeline \(PDF\)](#) to the [TMHP EVV webpage](#).

HHSC encourages program providers and financial management services agencies (FMSAs) who wish to become a PSO to submit a *Proprietary System (PS) Request Form*. The *PS Request Form* can be submitted at **any time**.

Refer to the [Accessing the EVV Portal for Program Providers and FMSAs \(tmhp.com\)](#) job aid for more information.

Email the TMHP EVV PSO at EVV_PSO@tmhp.com with any questions.

<https://provider.wellpoint.com/tx>

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