Wellpoint℠

Electronic visit verification timeline for Consumer Directed Services and Service Responsibility Option

Wellpoint is following the Texas Health and Human Services Commission timeline for the *Cures Act EVV Expansion.* The services and service codes listed on pages 2 through 4 pertain to the *Cures Act EVV Expansion.* All provider agencies and financial management service agencies (FMSAs) that provide one or more of the services listed on pages 2 through 4 must follow the timeline in order to prepare for the implementation of electronic visit verification (EVV). By following the *Cures Act EVV Expansion* timeline, it will prevent claim rejections and claim denials.

Note: Dates are subject to change. Provider agencies and FMSAs are encouraged to check the Wellpoint EVV provider website page frequently for new postings and alerts specific to the *Cures Act EVV Expansion.* (Refer to page 4 for the website.)

Cures Act EVV Expansion **timeline:**

- **July 1, 2020, to November 30, 2020:** Provider agencies and FMSAs are encouraged to participate during the practice period to become familiar with using the EVV system, EVV portal, and EVV claims matching. Consumer Directed Services (CDS) employers can also learn more about using the EVV system. **During the practice period, EVV claims will not be denied for a mismatch.**

  - If an EVV vendor system is selected, the practice period can begin as soon as the EVV provider onboarding process is complete.

  - If an EVV proprietary system is selected, the practice period can begin anytime, once the system is capable.

  - EVV system practice activities include:

    - Identifying appropriate clock-in/clock-out methods when delivering services.

    - Providing training on clock-in/clock-out methods.

    - Reviewing EVV visit transactions to confirm all data elements are correct.

    - Performing visit maintenance to correct any data elements, such as missing clock-in or clock-out times.

    - Reviewing reports.

  - EVV portal and claims matching practice activities include:

    - Confirming EVV visit transactions are accepted in the EVV portal prior to billing.

    - After submitting an EVV claim, checking claims matching results to confirm the line items on the claim match the accepted EVV visit transactions.

  - Reviewing reports.

- **October 1, 2020:** Starting October 1, 2020, all claims submitted for CDS and Service Responsibility Option (SRO) services that pertain to the *Cures Act EVV Expansion* must be submitted directly to Texas Medicaid and Healthcare Partnership (TMHP), and Wellpoint will **reject** claims that are **not** submitted directly to TMHP.

- **December 1, 2020:** Beginning December 1, 2020, all CDS and SRO service claims that pertain to the *Cures Act EVV Expansion* will go through the TMHP claim matching process and will be **denied** by Wellpoint if there is not a match to an EVV visit transaction.

  - All service visits for an EVV-required service must be captured in the EVV system.

  - Claims without a matching EVV visit transaction accepted into the EVV portal will be **denied** for payment.

  - Provider agencies, FMSAs and CDS employers must complete the following EVV training requirements:

    - EVV System Training **before using the EVV system**, and then annually

    - Clock-In/Clock-Out Methods Training **before using the EVV system**

    - EVV Policy Training by **December 1, 2020**, and then annually

Cures Act EVV Expansion **CDS and SRO services and service codes:**

Program	Service	HCPCS	Mod 1	Mod 2	Mod 3	Mod 4
STAR Kids	CFC HAB - CDS Model	T1019	U4			
STAR Kids	CFC HAB - SRO Model	T1019	U2			
STAR Kids	CFC PCS Only - CDS Model	T1019	U3			
STAR Kids	CFC PCS Only - SRO Model	T1019	U1			
STAR Kids	FFSS - Attendant - CDS Model	H2015	99	U1	UC	
STAR Kids	FFSS - Attendant - SRO Model	H2015	99	U1	US	
STAR Kids	FFSS - Attendant with RN delegation - CDS Model	H2015	99	U1	UA	UC
STAR Kids	FFSS - Attendant with RN delegation - SRO Model	H2015	99	U1	UA	US
STAR Kids	MDCP Services - Attendant - CDS Model	H2015	U1	UC		
STAR Kids	MDCP Services - Attendant - SRO Model	H2015	U1	US		

Program	Service	HCPCS	Mod 1	Mod 2	Mod 3	Mod 4
STAR Kids	MDCP Services - Attendant with RN delegation - CDS Model	H2015	U1	UA	UC	
STAR Kids	MDCP Services - Attendant with RN delegation - SRO Model	H2015	U1	UA	US	
STAR Kids	PCS - CDS Model	T1019	UC			
STAR Kids	PCS - SRO Model	T1019	US			
STAR Kids	PCS, BH Condition - CDS Model	T1019	UA	UC		
STAR Kids	PCS, BH Condition - SRO Model	T1019	UA	US		
STAR+PLUS, MMP	CFC Habilitation - CDS Model (HCBS)	T2017	U3	UC	U7	
STAR+PLUS, MMP	CFC Habilitation - CDS Model (Non-HCBS)	T2017	U5	UC	U7	
STAR+PLUS, MMP	CFC Habilitation - SRO Model (HCBS)	T2017	U3	UD	U7	
STAR+PLUS, MMP	CFC Habilitation - SRO Model (Non-HCBS)	T2017	U5	UD	U7	
STAR+PLUS, MMP	CFC PAS - CDS Model (HCBS)	S5125	U3	UC	U7	
STAR+PLUS, MMP	CFC PAS - CDS Model (Non-HCBS)	S5125	U5	UC	U7	
STAR+PLUS, MMP	CFC PAS - SRO Model (HCBS)	S5125	U3	UD	U7	
STAR+PLUS, MMP	CFC PAS - SRO Model (Non-HCBS)	S5125	U5	UD	U7	
STAR+PLUS, MMP	PAS - CDS Model (HCBS)	S5125	U3	UC		
STAR+PLUS, MMP	PAS - CDS Model (Non-HCBS)	S5125	U5	UC		
STAR+PLUS, MMP	PAS - SRO Model (HCBS)	S5125	U3	UD		
STAR+PLUS, MMP	PAS - SRO Model (Non-HCBS)	S5125	U5	UD		
STAR+PLUS, MMP	PAS Protective Supervision - CDS Model (HCBS)	S5125	U3	UC	U1	
STAR+PLUS, MMP	PAS Protective Supervision - SRO Model (HCBS)	S5125	U3	UD	U1	

Program	Service	HCPCS	Mod 1	Mod 2	Mod 3	Mod 4
STAR+PLUS, MMP	Respite Care - In Home - CDS Model (HCBS)	T1005	U3	UC		
STAR+PLUS, MMP	Respite Care - In Home - SRO Model (HCBS)	T1005	U3	UD		

Additional references:

- *Texas Health and Human Services 21st Century Cures Act* website: **https://hhs.texas.gov/doing-business-hhs/provider-portals/long-term-care-providers/resources/electronic-visit-verification/21st-century-cures-act**

- Texas Health and Human Services EVV Service Bill Code Table: **https://hhs.texas.gov/doing-business-hhs/provider-portals/long-term-care-providers/resources/electronic-visit-verification#service-bill-codes-table**

- Wellpoint EVV provider website: **provider.wellpoint.com/tx/**

- Wellpoint EVV Provider Webinar Training Schedule: **provider.wellpoint.com/tx/**

- Wellpoint EVV Provider Training Document: **provider.wellpoint.com/tx/**

If you have questions regarding this provider notice, please email TXEVVSupport@amerigroup.com.