

A message from the Texas Health and Human Services Commission

CDS Employer EVV Usage Compliance Review Grace Period Extended

Texas requires Electronic Visit Verification for all Medicaid personal care services, including services managed through the Consumer Directed Services option as of Jan. 1. CDS employers were given an EVV Compliance grace period from Jan. 1, 2021, through Dec. 31, 2021.

HHSC has extended the grace period for CDS employers to Aug. 31, 2022, for EVV Usage Compliance reviews. HHSC will publish a 90-day notice before EVV Usage Compliance reviews are scheduled to begin for dates of service on or after Sept. 1, 2022.

The grace period dates for each compliance review type are:

- EVV Usage Compliance Reviews:
 - Jan. 1, 2021, through Dec. 31, 2021
- EVV-Required Free Text Reviews:
 - Jan. 1, 2021, through Dec. 31, 2021
- EVV Landline Phone Verification Reviews:
 - Jan. 1, 2021, through Aug. 31, 2022

CDS employers must continue to use the EVV system during the grace period.

Email questions to [TXEVVSupport@wellpoint.com].