

## Texas Provider Relations Contact List

Texas | Medicaid • Medicare Advantage • Medicare-Medicaid Plan

### Bexar and Travis service delivery areas

Hospital/physician	Phone	Email
Ashley Porter	737-314-1325	ashley.porter@wellpoint.com
Bonnie Rivera	210-243-7574	yvonne.rivera@wellpoint.com

### Dallas service delivery area

Hospital/physician	Phone	Email
Richard Clayton	214-542-8755	richard.clayton@wellpoint.com
Jaydrian Marrow	713-253-6905	jaydrian.marrow@wellpoint.com
Claudia Santillan	469-670-0725	claudia.santillan@wellpoint.com

### El Paso service delivery area

Hospital/physician	Phone	Email
Deborah Kurtzrock	915-208-1905	deborah.kurtzrock@wellpoint.com

### Harris service delivery area

Hospital/physician	Phone	Email
Kim Branch	346-241-2077	kim.branch@wellpoint.com
Tiffany Nguyen	713-562-1549	Tiffany.nguyen@wellpoint.com
Latina Small	346-237-0834	latina.small@wellpoint.com
Chandria Watkins	346-426-6077	chandria.watkins@wellpoint.com

### Jefferson service delivery area

Hospital/physician	Phone	Email
Cheryl Arevalo	409-242-9601	Cheryl.arevalo@wellpoint.com
Marquishi Threats	409-617-1024	marquishi.threats@wellpoint.com

### [provider.wellpoint.com/tx](https://provider.wellpoint.com/tx)

Medicaid services provided by Wellpoint Insurance Company to members in the Medicaid Rural Service Area and the STAR Kids program and Wellpoint Texas, Inc. to all other Wellpoint members in Texas.

Medicare services provided by Wellpoint Texas, Inc. or Wellpoint Insurance Company.

Medicare-Medicaid Plan services provided by Wellpoint Texas, Inc.

TXWP-CDCRMMP-050059-24 | February 2024

Lubbock service delivery area		
Hospital/physician	Phone	Email
Tamara House	682-704-9654	tamara.house@wellpoint.com
Tarrant service delivery area		
Hospital/physician	Phone	Email
Ashley Barnes	281-910-1995	ashley.barnes@wellpoint.com
Jeannette Concepcion	682-277-5009	jeannette.concepcion@wellpoint.com
Keith Jackson	469-354-5725	keith.jackson@wellpoint.com
Mindy Wiggins	281-254-1988	mindy.wiggins@wellpoint.com
Medicaid rural service area — Central		
Hospital/physician	Phone	Email
Cassandra Dunagon	214-608-3953	cassandra.dunagon@wellpoint.com
Medicaid rural service area — Northeast		
Hospital/physician	Phone	Email
Dawn Vega	505-288-6627	dawn.vega@wellpoint.com
Medicaid rural service area — West		
Hospital/physician	Phone	Email
Cassandra Dunagon	214-608-3953	cassandra.dunagon@wellpoint.com
Mindy Wiggins	281-254-1988	mindy.wiggins@wellpoint.com
Texas atypical providers (LTSS and nursing facility providers)		
Hospital/physician	Phone	Email
Pearl Adkison	512-417-1592	pearl.adkison@wellpoint.com
Kris Babino	469-984-8671	kristal.babino@wellpoint.com
Leslie Goffney	346-347-2063	leslie.goffney@wellpoint.com
Cheryl Green	806-474-4157	cheryl.green@wellpoint.com
Deidre Haynie	682-321-8207	deidre.haynie@wellpoint.com
Maribel Martinez	915-330-0004	maribel.martinez@wellpoint.com
Tim Matthews	682-265-0829	tim.matthews@wellpoint.com

Texas ancillary providers		
Hospital/physician	Phone	Email
Evelyn Garcia	<b>915-478-1228</b>	evelyn.garcia@elevancehealth.com
Provider types: <ul style="list-style-type: none"> <li>• Home and ambulatory infusion therapy</li> <li>• Home health agencies (those not managed by the Atypical PR team)</li> <li>• Hospice agencies</li> </ul>		
Mayra Tellez	<b>214-531-9242</b>	mayra.tellez@elevancehealth.com
Provider types: <ul style="list-style-type: none"> <li>• Audiologists and hearing aid suppliers</li> <li>• Skilled nursing facilities (those not managed by Atypical Providers PR team)</li> <li>• DME/O&amp;P/disposable supply</li> </ul>		
Sheryl Holmes	<b>281-928-8208</b>	sheryl.holmes@elevancehealth.com
Provider types: <ul style="list-style-type: none"> <li>• Dialysis</li> <li>• Ground and air ambulance providers</li> <li>• Immunization clinics</li> <li>• Acupuncturists</li> </ul>		
Logan Menheer	<b>757-647-6803</b>	logan.menheer@elavancehealth.com
Provider types: <ul style="list-style-type: none"> <li>• Reference labs</li> <li>• Registered Dieticians and Nutritionists</li> <li>• Physical/Occupational/Speech Therapists</li> </ul>		

### What if I need assistance?

If you have questions about this communication or need assistance with any other item, contact your assigned provider relationship management associate or call Provider Services at **833-731-2162**.