

Patient360

Access Wellpoint member records in just a few clicks

Quickly retrieve detailed records about your Wellpoint patients using Patient360 through the Availity Portal. This real-time dashboard gives you a robust picture of a patient's health and treatment history and will help you facilitate care coordination.

Drill down to specific patient details:

- Demographic information
- Care summaries
- Claims details
- Authorization details
- Pharmacy information
- Care management activities

With this level of detail at your fingertips, you'll:

- Immediately retrieve a complete medical history for new patients.
- Spot utilization and pharmacy patterns.
- Avoid service duplication.
- Identify care gaps and trends.
- Coordinate care more effectively.
- Reduce the number of communications needed between PCPs and case managers.



Questions? Call Provider Services:

- Medicaid: **833-731-2162**
- Medicare: **866-805-4589**
- Medicare-Medicaid Plan: **855-878-1785**

How to access Patient360:

1. Log in to Availity.
2. Select Payer Spaces.
3. Select Applications.
4. Select Patient360.
5. Complete pertinent fields on the Patient360 application.
6. Complete the Patient360 Sensitive Services Terms and Conditions.

Your assigned organization administrator must assign access to view Patient360/Patient Health History.



George | Currently Enrolled | Alerts Exist | No OHI

Member Care Summary | Claims | Utilization | Care Management | Episodic Viewer

Date Range: Mar 12, 2012 to Sep 12, 2014 | Update

Active Alerts			Immunizations & Preventive Health			Lab Results				
Source	Description	Type	Date	Service	Provider	Date	Type	Value	Acuity	
HEDIS	Diabetes- HbA1c Testing - Pending	Alert	07/19/2013	Pneumococcal polysacchari...	Jersey City Medical Ctr	07/05/2013 12:33	Hemoglobin A1C	6	No lab acuity p...	
HEDIS	Diabetes- LDL Screening - Pending	Alert				07/05/2013 12:33	LDL	157	No lab acuity p...	
HEDIS	Diabetes- HbA1c > 9 - Pending	Alert				07/05/2013 12:33	HDL	65	No lab acuity p...	
HEDIS	Diabetes- HbA1c between 8-9 - Pend.	Alert				07/05/2013 12:33	Total Cholesterol	241	No lab acuity p...	
HEDIS	Diabetes- LDL < 100 - Pending	Alert				07/05/2013 12:33	Blood creatinine	0.7	No lab acuity p...	
HEDIS	Diabetes- Medical Attention for Neph...	Alert				05/21/2013 00:00	T4, FREE	1.3	Normal	
						05/21/2013 00:00	PROTEIN, TOTAL	6.2	Normal	

Inpatient			Emergency Department			Pharmacy			
Admit Date	Discharge Dt.	Facility Name	Primary Diag	Date	Facility Name	Primary Diagnosis	Date	Medication/Strength	Prescriber
08/07/2013	08/12/2013	Jersey City Medical Ctr	Chronic airway obstruct...	06/08/2013	Liberty Emergency Medical As.	Other dyspnea and respirator...	01/01/2014	FOLIC ACID TAB 1MG	Elamir, Mazhar
08/07/2013	08/08/2013	Jersey City Medical Ctr	Chronic airway obstruct...	04/29/2013	Liberty Emergency Medical As.	Obstructive chronic bronchitis...	12/30/2013	METOCLOPRAM TAB 10MG	Elamir, Mazhar
07/19/2013	07/24/2013	Jersey City Medical Ctr	Chronic bronchitis with...	02/19/2013	Liberty Emergency Medical As.	Chronic airway obstruction, n...	12/30/2013	LACTULOSE SOL 100MG/15	Salah-eldin, Alaa
04/08/2013	06/10/2013	Jersey City Medical Ctr	Other dyspnea and res...				12/30/2013	ALFUZOSIN HCL ER 10 MG	Elamir, Mazhar
06/08/2013	06/10/2013	Jersey City Medical Ctr	Chronic obstructive ast...				12/30/2013	MINTOX SUS	Elamir, Mazhar
04/29/2013	05/01/2013	Jersey City Medical Ctr	Obstructive chronic bro...				12/30/2013	OMEPRAZOLE CAP 20MG	Elamir, Mazhar
02/19/2013	02/21/2013	Jersey City Medical Ctr	Chronic airway obstruct...				12/30/2013	IPRATROPIUM SOL 0.02%1	Elamir, Mazhar

Authorizations						Office Visits		
Auth Number	Start Date	End Date	Place of Service	Referred To Provider	Status	Date	Provider	Primary Diagnosis
C0122806	08/07/2013	08/12/2013	Inpatient Hospital	Jersey City Medical Ctr	Discharged	07/15/2013	Raginsky, Boris	Other peripheral vascular...
C01228191	08/07/2013	08/08/2013	Inpatient Hospital	Jersey City Medical Ctr	Void	07/03/2013	Elamir, Mazhar E	Shortness of breath
10358934	07/19/2013	01/18/2014	Outpatient Hospital	Senior Spirit Of Jersey City Adult Medic...	Complete	06/19/2013	Elamir, Mazhar E	Essential hypertension, be...
C01191978	07/19/2013	07/24/2013	Inpatient Hospital	Jersey City Medical Ctr	Discharged	06/14/2013	Salah-eldin, Alaa A	Acute gastritis without men...
103647282	07/16/2013	07/16/2013	Patient's Home	Loving Care Agency	Complete	05/20/2013	Lala, Vinod R	Diabetes mellitus without...
103629058	07/03/2013	08/03/2013	Ambulance-Land	Gatch Medical Transportation	Complete	04/26/2013	Fatah, Nail A	Asthma, unspecified with st...
C01110310	06/08/2013	06/10/2013	Inpatient Hospital	Jersey City Medical Ctr	Disallowed	04/17/2013	Elamir, Mazhar E	Cough

Home Mods and Equipment Claims			Other Claims		
Date	Provider	Service	Date	Provider	Service
			08/08/2013	Quality Home Care Providers	O2 conc 1 del port 85%>0...

Local intranet | Protected Mode: Off

Learn more about Wellpoint programs
provider.wellpoint.com/tx